DIVISION OF OPERATIONS AND INSTITUTIONAL EFFECTIVENESS

Dr. Justin L. Moses
Vice-President for Operations & Chief Strategist for Institutional Effectiveness
(757) 823-2452

The Division of Operations and Institutional Effectiveness, through its eight departments, ensures the quality and effectiveness of NSU's internal infrastructure and enrollment functions. The division is comprised of eight functional administrative areas that provide enrollment guidance, communication, and technological support to incoming students, faculty and staff. The departments that comprise the Division of Operations and Institutional Effectiveness include the following:

ENROLLMENT MANAGEMENT (https://www.nsu.edu/enrollment-management/)

The Enrollment Management Office at Norfolk State University provides the highest standards of excellence in enrollment planning by actively identifying, recruiting, and enrolling academically qualified students.

HUMAN RESOURCES (https://www.nsu.edu/human-resources/)

The Office of Human Resources functions as a value-added business partner to faculty and staff in acquiring, cultivating, and retaining diverse talent to facilitate institutional sustainability and excellence in academic and administrative operations, research, and community engagement.

INFORMATION SECURITY OFFICE (https://www.nsu.edu/oit/staff/)

The Information Security Office (ISO) is committed to strengthening Norfolk State University's comprehensive cyber security posture by advancing University-wide governance to increase information technology (IT) security and reduce risk.

INSTITUTIONAL RESEARCH (https://www.nsu.edu/factbook/)

The Office of Institutional Research provides data and analysis to support continuous improvement and informed decision-making at the University.

OFFICE OF INFORMATION TECHNOLOGY (https://www.nsu.edu/oit/)

The Office of Information Technology (OIT) enables student, faculty, and staff success by providing high-quality services and support through its management of University information technology resources.

OFFICE OF INSTITUTIONAL EQUITY (https://www.nsu.edu/Office-of-Institutional-Equity/)

The Office of Institutional Equity (TOIE) serves as a critical leader, resource, and support in helping to lead inclusion efforts across campus through accountability, compliance and diversity and inclusion.