OFFICE OF THE PROVOST

Dr. DoVeanna Fulton Provost and Vice President for Academic Affairs (757) 823-8408

The Office of the Provost at Norfolk State University bears leadership responsibility for the academic focus of the institution. The Office plays a central role in the articulation, development, initiation and continuing support of the educational philosophy of Norfolk State University which is articulated in its mission: "To provide an affordable, high quality education for an ethnically and culturally diverse student population, equipping students with the capability to become productive citizens who continuously contribute to a global and rapidly changing society."

The Office is made up of two colleges, three professional schools, an off-campus center, and academic support programs. The colleges are the College of Liberal Arts and the College of Science, Engineering, and Technology. The schools are the School of Business, the School of Education, and the Ethelyn R. Strong School of Social Work. Thirty bachelor's degree programs, two associate degree programs, sixteen master's degree programs, and three doctoral degree programs are offered through these schools. Continuing Norfolk State University's tradition of service, the Office of the Provost provides and encourages community involvement. The Office of the Provost provides a variety of programs and opportunities in which the students, faculty, and staff may demonstrate altruistic spirit.

The goal of student success guides all academic policies and processes. The Office of the Provost is committed to student mastery of subject matter, the acquisition of liberal knowledge, and the development of competence in students' career fields. The leadership of the Office of the Provost works in concert with the faculty to ensure that the curriculum supports the University's mission and strategic imperatives.

To that end, the Provost has developed the following goals:

- 1. Enhance the Collegial Environment identify correct Rules of Engagement
- Enrollment Growth in Quality and Quantity increase student enrollment with improved quality
- 3. Improve the freshman to sophomore retention rate; and increase the Graduation Rate
- 4. Implement Teacher/Scholar Model for the faculty improve sponsored research and NSU role in economic development
- 5. Implement Performance Based Management Model ensure accountability at all levels

The implementation plan for these goals including targeted initiatives, action steps and resource needs, are available in the

Office of the Provost, Suite 460 Harrison B. Wilson Hall (757) 823-8408.

Programs under the Office of the Provost include, but not limited to, the programs/services which follow.

Inter-Institutional Exchange Program with Old Dominion University

Norfolk State University students have the opportunity to take courses at Old Dominion University through a student exchange program.

Graduate and undergraduate students are eligible to participate in the Exchange Program. For degree purposes, credits earned will be considered resident credit at the home institution. Courses taken at ODU under this program will be considered the same as Norfolk State University courses; all other courses taken at ODU are subject to Transfer Credit Policy limitations. Registration under this program is limited to students with a cumulative grade point average of 2.00 or better. The approval of the school dean is required.

The Registrar at each institution will register a student for courses at the other institution if the student presents a form properly signed by the appropriate university officials. The student exchange will be honored both in regular sessions and in the summer session.

Regular bus service between campuses is provided during the regular session but is not available for evening classes or the summer session.

Off-Campus Center

Virginia Beach Higher Education Center (VBHEC) 1881 University Drive Virginia Beach, Virginia 23453 (757) 368-4150

The mission of NSU programs and services at the VBHEC is to provide educational opportunities and outreach services for traditional and non-traditional students with special emphasis placed upon the adult lifelong learner. Additionally, VBHEC strives to develop and disseminate educational programming, training programs, and selected technological information to its adult constituents outside the traditional credit delivery formats.

The Virginia Beach Higher Education Center, operated cooperatively by Norfolk State University and Old Dominion University, offers graduatelevel courses for Norfolk State University in criminal justice, secondary education, urban education (counseling), and social work. Undergraduate courses and a number of continuing education (non-credit) offerings are also available. This Center offers administrative services, including academic counseling and course registration. Courses offered at the ODU/NSU Higher Education Center are listed with section number 85.

The goal of the Center is to strengthen the skills of the adult learner through educational opportunities in workforce development, leadership, competitive education programs, continuing education, and business and community partnerships.

The Center focuses on meeting the needs of non- traditional students and offers weekend and evening courses. Other programs located at VBHEC are Spartan Prep Academy, Military Education Programs, the Reclamation Project, and the Criminal Justice Master's degree program. Other credit classes taught at VBHEC include—Interdisciplinary Studies, Urban Education, History, Nursing, Business, English, Psychology and Social Work. Courses are offered using a variety of modalities including, but not limited to, face to face, online, and videoconferencing. Noncredit continuing education certificate courses and programs are offered year round. The VBHEC is also used for special events such as the Annual Women's Conference. Community groups, school systems, and government agencies also host various events at this location.

Office of Extended Learning

Dr. Dorothy Jones, Director (757) 368-8661 Website: www.nsu.edu/Academics/Academic-program/ (http:// www.nsu.edu/Academics/Academic-program/) Email: oel@nsu.edu

Norfolk State University's Office of Extended Learning (OEL) works with the academic and administrative units of the University. It offers coursework through online, blended and video conferencing.

The Office of Extended Learning

The Office of Extended Learning provides coordination and support services to Norfolk State University's educational divisions to comprehensively infuse technology across the curriculum utilizing electronic learning initiatives that include distance learning, blended learning, and face-to-face instructional technology. This office is also responsible for certifying faculty as online instructors as well as providing Blackboard instructional training for faculty and students alike.

NATIONAL COUNCIL FOR STATE AUTHORIZATION RECIPROCITY AGREEMENT (NC-SARA)

Norfolk State University (NSU) is a member of the National Council for State Authorization Reciprocity Agreement (NC-SARA), which allows online delivery of distance learning programs to residents of states other than Virginia. All NSU licensure programs lead to a recommendation for a Virginia license. Therefore, prospective students should review the specific academic requirements for the program in which they are enrolling.

Pursuant to the United States Department of Education's Program Integrity Rule, each institution of higher education is required to provide all prospective and current students with the contact information of the state agency or agencies that handle complaints. NSU consistently monitors ongoing developments in the relevant laws in every state. If authorization becomes necessary, NSU will obtain the necessary approvals.

The following link provides a list of contacts for each state (https:// www2.ed.gov/about/contacts/state/). If additional information is needed after a student has exhausted all available internal grievance procedures, the student may access the NC-SARA student complaint process (https://nc-sara.org/student-complaints/).

For information on resolving non-academic concerns, please click here (https://www.nsu.edu/campus-life/services-resources/dean-of-students/ student-complaints/).